

In a context of rapid change in the metallurgy and recycling markets, marked by increasing requirements in terms of performance, competitiveness and sustainability, the EMEA South region of the Recycling division of the Aperam Group places operational excellence and QSEE leadership at the heart of its priorities.

Regulatory obligations, customer expectations and the commitments of the Aperam Group in terms of quality, safety and environment reinforce our collective responsibility.

Management is committed to ensuring the health and safety of everyone, guaranteeing customer and partner satisfaction through the quality of our services, sustainably reducing our environmental and energy footprint, and promoting a culture of continuous improvement and responsible innovation.

Quality at the heart of collective performance

Our objective is to combine customer satisfaction, profitability and operational reliability, relying on the skills and commitment of our teams. Our main focuses are:

- Maintain customer trust through consistent quality and robust processes.
- Optimize the EMEA South region by aligning our processes with Group requirements and strengthening regional synergies to improve overall performance.
- Digitalize and harmonize our management and monitoring tools.

Safety: the foundation of our performance

We place particular importance on the health and safety of our employees.

Therefore, we are committed to:

- Eliminating hazards at the source and reducing occupational risks.
- Promoting shared vigilance and open communication regarding risk situations.
- Training, involving and empowering every employee as well as their representatives.
- Developing a strong safety culture through information, awareness actions and workplace safety improvements.

Environment and Energy: accelerating our sustainable transition

Aware of our role in preserving resources and combating climate change, we commit our sites to a low-carbon trajectory in line with the Group strategy.

This translates into:

- Reducing our energy consumption through energy efficiency action plans.
- Promoting renewable energies and energy recovery.
- Reducing atmospheric emissions and waste at source.
- Preventing any risk of accidental pollution.
- Protecting biodiversity around our sites and promoting the circular economy.

The success of our policy is based on **the involvement of all employees**. It is communicated, understood and applied at all levels of the organization to ensure compliance and customer satisfaction. We expect all our employees, partners and subcontractors to share this QSEE culture, a driver of progress and collective pride.

Together, guided by our values of **commitment, loyalty, performance and team spirit**, we commit to creating a safe, sustainable and fulfilling working environment for everyone.

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